



Building Financial Freedom for Credit Union Members and Their Families.

May 2022

We've Upgraded to Our New Online & Mobile Banking Platform!



Below, please find a few tips to navigating our new system.

ENROLL FIRST!

Go to hudfcu.org and click "LOGIN" to re-enroll. You will be taken to the sign in screen (see below). Do not enter your current username and password, simply click on the "Enroll" button (as indicated with a red arrow below).



Please have the following information ready to enter during re-enrollment: Member (Account) Number, Social Security Number and Date of Birth.

USERNAME & PASSWORD REQUIREMENTS:

- **USERNAMES** must contain: At least 6 characters, at least 1 letter, at least 1 number and no special characters
- **PASSWORDS** must contain: At least 8 characters, at least 1 uppercase letter, at least one lowercase letter, at least 1 number and 1 special character

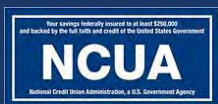
Additionally, after enrollment, at your first login, you must set up a multi-factor authentication method using either your email or text message. Therefore, in advance of re-enrolling, please have a current email and/or mobile phone number on file with us.

DOWNLOAD OUR MOBILE APP

Download our new mobile banking app from **Google Play** or or the **App Store** on your mobile device. Search for "HUD Federal Credit Union" or "HUD FCU" and look for the following app icon:



For more details go to: hudfcu.org/services/#online



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P.O. Box 23273
Washington DC 20026-3273
202-863-2800 or 1-800-345-8032

HUD

FEDERAL CREDIT UNION

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Mailing Address

P.O. Box 23273
Washington DC 20026-3273

Office Hours & Locations

Monday — Thursday: 10:00am to 3:00pm
Friday — by phone only from 8:00am to 4:00pm
HUD Headquarters
451 7th Street SW, Room 3241
Washington, DC 20410



5,000+ CO-OP Shared Branches available nationwide (Days/hours vary by location. Go to hudfcu.org for details)

ATM Locations

- 451 7th St SW South Lobby
Washington DC 20410
- 451 7th St SW Room 3241
Washington DC 20410



Nearly 30,000 Surcharge-free ATMs available nationwide (Go to hudfcu.org to locate an ATM near you)

Directory

Main Line: 202-863-2800

Toll Free: 800-345-8032

Fax: 202-863-2124

Lost or Stolen Visa Credit Card and/or

Visa Check Card: 800-449-7728

Website

hudfcu.org

NMLS#

438402

Opportunity is Knocking

with our

15/15 Adjustable Rate Mortgage!

Take advantage while rates are still LOW.

Lock into a start rate as much as 3/4% lower than a 30-year fixed rate with a FREE 120-day rate lock allowing you time to find your dream home. ^



Want more information?

Just ask us or log on to hudfcu.org/loans/mortgages/ today!

^Based off 15 year fixed rate versus 30 year fixed rate. Certain restrictions and limitations apply. Private Mortgage Insurance required for LTVs >80%. Please contact a CUMA loan officer for more information at 800-345-8032. CUMA's Mortgage Loan Originators are registered and comply with the National Mortgage Licensing System (NMLS) and Registry. Credit Union Mortgage Association, INC NMLS ID is #296727

Golf 'Fore' a Good Cause!

As part of our support of the Bollinger Foundation, we're raffling off the opportunity to play a round of golf with our CEO, Scott Sabitus, at the 41st Annual Bollinger Open on Friday, June 17, 2022. If you are interested in the opportunity, please reach out to us by emailing ssabitus@hudfcu.org by June 3rd to be entered into a random drawing. One lucky member will be drawn at random and contacted to make arrangements to play.



News you can use at



Register now for May's free **BALANCE Webinar:**

RETIREMENT PLANNING: The Basics

Retirement is something most people look forward to, but may not have planned well in advance. Participants will learn how to harness the power of time, optimize investments to reach their long-term goals, and understand how the economy and taxes can impact their retirement dollars. Reserve your spot today at hudfcu.org/financial/ and plan to attend on the following date/time:

- Thursday, May 19, 2022 from 8:30pm – 9:30pm ET

Holiday Closures

Memorial Day.....Monday, May 30, 2022

While our offices are closed, please feel free to access your accounts anytime, day or night via online and mobile banking, surcharge-free ATMs, audio banking at **202-863-2800, option 6**, and more!

